

Kayell Australia Returns Form

Dealer	Phone:
Contact:	Fax:

Original Sales Order Number	Product Code	Serial Number	Kayell Invoice Number	Date supplied to end user

Detailed Fault Description / Reason for Return / Other Comments:

PLEASE INDICATE REASON FOR REQUEST

- DAMAGED IN TRANSIT (DIT)**
If product is deemed damaged in transit, the Dealer must write on the carrier's copy of the consignment note "goods received damaged". This must be done at time of receipt and a copy of the consignment note attached to this request.
- DEAD ON ARRIVAL (DOA)** If product has been resold, date of sale and end-user receipt must be attached. DOA option is available for 7 days from date of purchase by end user. All components need to be returned in original packaging. Any missing components will be charged at retail cost.
- FAULTY STOCK**
If the product is deemed faulty, all components need to be returned in original packaging. Any missing components will be charged at retail cost.

Dealer acknowledges that these items are being returned in accordance with Kayell Australia's Stock Return Policies. Product's must be returned using removable labels, clearly identifying return number, with all original packaging, cables, manuals and driver disks included. Check www.kayellaustralia.com.au for our policies.

PLEASE NOTE

AN RMA NUMBER MUST BE ISSUED BEFORE RETURNING ANY PRODUCT. FAILURE TO OBTAIN AN RMA NUMBER MAY RESULT IN A DELAY IN PROCESSING THE CREDIT.

Signed:

Kayell Australia Pty Limited

ABN 13 087 954 149

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